

On-Demand Webinar FAQ

Q: What do On-Demand Webinars cost?

A: The cost is \$99-199 for more recent webinars, but older webinars are sometimes discounted.

Q: Do you offer member discounts for On-Demand Webinars?

A: If you are a CLSI member you can receive discounts on previously recorded CLSI webinars. However, member discounts do not apply to previously recorded webinars that are co-hosted, such as APHL/CLSI webinars.

Q: What forms of payment are accepted?

A: We accept checks and credit cards. We do not accept purchase orders. We are unable to offer refunds.

Q: How do I access my On-Demand Webinar?

A: Once you purchase an On-Demand webinar, you will be e-mailed the login instructions.

Q: How many times can I view my On-Demand webinar?

A: You can view the recording as many times as you wish. You can also share the webinar recording with your colleagues.

Q: Will I earn CEUs for viewing my On-Demand webinar?

A: PACE CEUs are not available for previously recorded CLSI webinars, only for participating in the live webinars. However, if you purchase a previously recorded APHL/CLSI webinar, you will receive CEUs.

Q: How long will I have access to my On-Demand webinar once I purchase it?

A: CLSI On-Demand Webinar recordings are active for 1 year following the live webinar, and then they are deleted off the system. You will have access from your purchase date until the expiration date of the webinar. For example, if a live webinar occurred on January 1, 2013 and you purchased it on July 1, 2013, you would have access until it was deleted on January 1, 2014.

APHL/CLSI On-Demand Webinar recordings are active for 6 months following the live webinar.